



Business Management System

Date: 03rd January 2020

Revision: Rev 3

Quality Policy

McCrae Training Limited provides a range of training and consultancy services to the UK Utility & Construction Sectors.

It is committed to satisfying the needs of our customer's and other interested parties whilst maintaining legal compliance and minimising business risks using its Business Management System based on the requirements of ISO 9001:2015.

At McCrae Training, we strive to be the leading provider of training and consultancy services to the water, utility and construction sector. Our mission is to:

- Provide high quality training and consultancy services
- Provide value for money
- Increase knowledge within the Water, Utility and Construction Sector
- Work together for the benefit of Companies and development of their employees

We will accomplish this through our focus on the evolving requirements of our customers, through consistent compliance of the ISO 9001:2015 standard and all relevant statutory and regulatory requirements.

McCrae Training is also committed to continually improving its Management System and have therefore established objectives and targets which are communicated throughout the organisation, reviewed regularly and then reported at least annually.

The above policy is communicated, understood and applied within the organisation, available to interested parties, as appropriate and is also reviewed at Management Review Meetings to ensure its continuing suitability.

Mr Scott McCrae (Managing Director):

A handwritten signature in black ink, appearing to read 'S. McCrae', written over a dotted line.

Date: 03/12/2020